

# VW Teesside

## RMA Form

**Returns must shipped back in the same condition as dispatched, using the original packaging & within 7 days of the delivery postmark date.**

**No refund or exchange will be issued after this expiration date.**

**Any items that are found to have been incorrectly installed or used will be exempt from our 7-day money back guarantee.**

**For DOA (Dead on Arrival) / damaged orders, an exchange will be issue for same item & we will require the original packaging to be returned.**

**Refunds will only be given when exchange is not-applicable or not possible.**

First & Last Name:

Address:

eBay ID:

Email:

Sales No:

Paypal / Nochex / Google Transaction no:

(If you require a refund)

Problem Encountered:

### **Please remember to include your invoice**

The following Royal Mail 'Paid Postage Impression' can only be used upon our authorisation. Please take you item to your local Post Office & we recommend returning your order via '1<sup>st</sup> Class Recorded', only 75p for the Recorded part is payable.



**VW Teesside**  
**Returns Dept**  
38 Lawrence Street  
REDCAR  
**TS10 2BL**  
United Kingdom